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Application No. 10/002,745
Information Disclosure Statement

Customer No. 01933

JUN 17 2005

Attorney Docket No. 01703/LH

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Applicant(s): Toshio UENO

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Action (6); DE 101 05 532
A1 (12); WO 01/02954 A1
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Serial No. : 10/002,745

Filed : November 2, 2001

For : TECHNICAL SUPPORT SYSTEM

Art Unit : 2153

Examiner : Philip J. Chea

I hereby certify that this
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on the date noted below.



Daniel J. Bersohn

INFORMATION DISCLOSURE STATEMENT

Dated: June 17, 2005

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Submitted herewith is a Form PTO/SB/08A listing publications which were cited by the Examiner in related application Serial No. 10/002,771 as well as two publications cited in an office action in European Application No. 02 770 188. corresponding to related U.S. Application Serial No. 10/002,772. Said European Office Action is listed on Form PTO/SB/08B. U.S. Publication 2001/0013063 A1 corresponds to German Publication 101 05 532 A1 and WIPO Publication 01/02954 corresponds to USP 6,467,088. German Publication 100 29 455, listed on the European Office Action was previously made of record.

It is respectfully requested that these publications be considered and made of record in the present application. And it is respectfully requested that an initialed copy of the Forms PTO/SB/08A and PTO/SB/08B be returned to indicate that these publications have been considered and made of record.

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Submitted herewith is a Form PTO-2038 authorizing charges of \$180 for filing of this Information Disclosure Statement. In addition, authorization is given to charge any necessary fees to Account No. 06-1378.

Respectfully submitted,



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INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number		10/002,745		
				Filing Date		November 2, 2001		
				First Named Inventor		Toshio UENO		
				Group Art Unit		2153		
				Examiner Name		Philip J. Chea		
Sheet	1	of	2	Attorney Docket Number		01703/LH		
U.S. PATENT DOCUMENTS								
Exam. Inits ^a	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant		Publication Date MM-DD-YYYY	Relevant Portion	
		5819272	A	Benson, Max L.		10-06-1998		
		6487560	B1	LaRue et al.		11-26-2002		
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FOREIGN PATENT DOCUMENTS								
Exam Inits	Cite No ¹	Office ³	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
		WO	01/02954	A1	KONINKLIJKE PHILIPS ELECTRONICS	01-11-2001		
		DE	101 05 532	A1	HEWLETT-PACKARD CO.	08-09-2001		
Examiner Signature					Date Considered			

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⁶ Mark here if English translation is attached.

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PTO/SB/088

INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number	10/002,745	
				Filing Date	November 2, 2001	
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				Group Art Unit	2153	
				Examiner Name	Philip J. Chea	
Sheet	2	of	2	Attorney Docket Number	01703/LH	
NON PATENT LITERATURE DOCUMENTS						
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		Communication pursuant to Article 96(2) EPC issued in European Application No. 02 770 188.7-2221 on November 19, 2004				
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